



## Volunteer Role Description & Person Specification

Role Title: Volunteer Driver – Patient Transport

Reports to: Volunteer Manager or Transport Coordinator

Location: Daft as a Brush (DAAB) House, regional pick-up points, and patient locations

Time commitment: Full day per volunteering shift; early starts or later finishes may occasionally be required

Expenses: Out of pocket expenses reimbursed in line with DAAB policy

Checks: References; driving assessment; formal health declaration ( medical examination by exception only), enhanced DBS

### **Why this role matters (the “job purpose” bit)**

Every day, our Volunteer Drivers make it possible for cancer patients to reach their treatment safely, comfortably, and stress free. You’ll be part of a friendly two person crew<sup>1</sup>, creating a calm and supportive environment while helping patients through what can be a tough time.

No sirens, no emergencies; just compassionate, reliable support that makes a huge difference to someone’s day. If you enjoy driving, meeting people, and being part of a team that genuinely cares, this role could be perfect for you.

### **What you’ll do (key responsibilities)**

Safe & supportive patient transport

- Collect and transport patients to and from pre agreed locations for their cancer treatment.

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<sup>1</sup> We will always endeavour to ensure a 2-person crew but unforeseen circumstances occasionally may mean a driver lone working.

- Provide a warm, reassuring presence and ensure journeys are comfortable, respectful, and dignified.
- Work alongside a Volunteer Companion as a coordinated two person crew.

### **Vehicle use & standards**

- Operate DAAB vehicles in line with training, safety procedures, and the DAAB Code of Conduct.
- Carry out basic vehicle checks to ensure the ambulance is ready for service at the start and end of the day.
- Report/ rectify any concerns, maintenance needs, or incidents promptly in liaison with the staff team.

### **Professionalism & good practice**

- Always uphold patient confidentiality and safeguarding standards.
- Follow DAAB policies including health and safety, data protection, and lone working guidance.
- Represent DAAB positively at all times.

### **Person Specification**

#### Essential (must-haves)

- A full UK car driving licence.
- Aged 30 or over and under 75 at the time of application.
- Confident and competent driving experience, ideally including larger vehicles and busy areas.
- Able to commit to full day volunteer shifts.
- Reliable, organised, and comfortable liaising with staff, volunteers, and patients.
- Friendly, compassionate, and able to support people sensitively.
- Access to email and comfortable using a mobile phone for shift information and route updates.
- Able to meet the driving requirements of the role and complete a formal health declaration.

## **Important note on health**

You'll be asked to complete a self-declared health statement confirming that you are fit to drive safely.

If you have a condition that must be notified to the DVLA, this does not prevent you from volunteering. It simply means we may need to complete some additional checks to ensure we support you and meet safety requirements.

## **Desirable (nice to have)**

- Experience driving minibuses, vans, or passenger-carrying vehicles.
- Knowledge of the local area.
- A calm, patient nature — and maybe a good sense of humour!

## **What you'll gain**

- Being part of a supportive, warm volunteer community.
- Training in safe driving, DAAB policies, safeguarding, and patient support.
- The satisfaction of making a meaningful difference to people undergoing cancer treatment.
- Reimbursed expenses and ongoing volunteer support.

## **Practical bits**

Induction & training: Driving assessment, vehicle training, safeguarding, patient support, manual handling, basic CPR, DAAB procedures.

Supervision: Regular check ins with the Volunteer Manager and open support from the wider team.

Accessibility: We're committed to making volunteering inclusive; please tell us about any adjustments you may need.

How to apply: Complete the online application form, clearly selecting "Volunteer Driver."